



Gas Hob QR Advisory: What Changed on 9 July 2026

Description

From 9 July 2026, registered suppliers must direct users of toughened-glass gas hobs to CPSO safety guidance through a compliant QR advisory on the hob surface or in the instruction manual. The old printed-brochure-only option is discontinued.

A Singapore household buying or checking a toughened-glass gas hob faces a narrower question than the headline suggests: recognise the new QR advisory, verify the registered product and follow safe-use information without trusting an arbitrary QR destination. The table separates the branches that change the answer before the practical checks and worked example.

Choose the branch before acting

Situation	Practical next step
Buying a new toughened-glass gas hob	Check the QR advisory, SAFETY Mark and registration before installation
QR appears only in the manual	That is an allowed location if it follows CPSO specifications
QR opens a non-CPSO or shortened domain	Stop and verify through CPSO’s official site
Existing hob shows damage or unusual behaviour	Stop use where unsafe and follow manufacturer and CPSO guidance

The 9 July format change

CPSO’s circular set a transition from printed brochures to QR-based advisories for toughened-glass gas hobs. From 9 July 2026, the advisory must be affixed to the hob surface or printed in the instruction manual. A separate brochure no longer satisfies the stated options. [CPSO news and regulatory updates](#).

The QR advisory directs consumers to CPSO information on safe use and maintenance. Its purpose is not to replace product registration, the SAFETY Mark, instructions or competent installation. A compliant label is one part of the product-safety chain. [CPSO news and regulatory updates](#).

A QR code is not the safety mark

Registered suppliers must use the prescribed specifications and current template available through CPSA+. CPSO says hobs that do not meet the specifications are non-compliant and will not be approved for supply in Singapore. Consumers need not judge typography; they can verify the product and source. [CPSO news and regulatory updates](#).

Before scanning, inspect whether the sticker appears overlaid, damaged or inconsistent with the manual. Use the phone's native camera where possible and read the destination domain before opening. If it does not lead to an official CPSO or government-controlled page, search CPSO directly. [CPSO news and regulatory updates](#).

Verify the destination safely

The SAFETY Mark should be easily discernible and corresponds to registered Controlled Goods. Search the product's registration using official tools and compare model details. A QR advisory cannot authenticate a counterfeit or unregistered appliance by itself. [CPSO supplier and SAFETY Mark FAQs](#).

Installation affects gas safety. Use the appropriate authorised or competent service route, retain model, serial and installer records, and follow ventilation and connection requirements. Do not modify the glass, burners or safety devices to accommodate cabinetry. [CPSO supplier and SAFETY Mark FAQs](#).

Keep the installation and maintenance file

CPSO's safety guidance should be reopened when cleaning, replacing parts or responding to a cracked surface. Avoid impact, blocked burners and unsuitable cookware where the manufacturer warns against them. Stop using the appliance if there is gas smell, glass damage or abnormal flame. [CPSO supplier and SAFETY Mark FAQs](#).

Keep the manual, invoice, registration check and a photograph of the label. If a supplier offers a model without the required advisory after the transition, ask for written clarification and report a suspected safety or compliance problem to CPSO through its official contact route. [CPSO supplier and SAFETY Mark FAQs](#).

Put the numbers or sequence to work

A buyer sees a showroom hob with a QR sticker that opens a shortened commercial link. The buyer does not enter details. They search CPSO's site directly, check the model's SAFETY Mark registration and ask the supplier for the compliant advisory and manual before paying. The QR code becomes a verification prompt, not a trust shortcut.

The example is a planning model, not a quoted price, official calculator result, medical instruction or promised outcome. Replace its assumptions with the issued notice, live service, signed contract, current timetable or professional advice that controls the real decision.

Before you commit

1. Find the QR advisory on hob or manual
2. Inspect the destination domain
3. Check the SAFETY Mark
4. Verify the model registration
5. Use competent installation
6. Keep invoice, manual and label photo
7. Stop and report suspicious compliance

A useful working note combines a **QR-destination and SAFETY Mark verification sequence** with a **purchase-to-maintenance evidence checklist for the exact hob model**. Enter only details that can be tied to a current document or live record.

Missteps that change the answer

- Treating any QR code as official
- Using the QR instead of registration
- Buying a model with altered labels
- Ignoring glass damage or gas smell
- Discarding the manual after installation

If one of these conditions appears, pause before payment, submission, travel or implementation and reconcile it through the relevant official service. Save the issued result or acknowledgement; a search snippet or forwarded screenshot cannot establish a current entitlement.

The decision to carry forward

Use the current official record to resolve recognise the new QR advisory, verify the registered product and follow safe-use information without trusting an arbitrary QR destination. Save the dated result and revisit it when the underlying rule, timetable, account or personal facts change.

Related next steps

Once this decision is settled, you may need to [verify a government message](#). The next adjacent check is to [prepare for an official public warning](#).

Common questions

When did the brochure option end?

The circular states 9 July 2026. [CPSO news and regulatory updates](#).

Where can the QR advisory appear?

On the hob surface or in the instruction manual. [CPSO supplier and SAFETY Mark FAQs](#).

Does the QR replace the SAFETY Mark?

No. Buyers should still verify registration and product details. [CPSO news and regulatory updates](#).

Rules, service details and schedules can change. Reopen the linked official page before acting when the date, eligibility, payment destination, safety instruction or live availability is decisive.

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