



Thailand Tourist Police App and 1155: Build an Emergency Plan Before You Go

Description

Install the official Thailand Tourist Police app before departure and save 1155 for tourist assistance. Also keep 191 for police emergencies, 1669 for medical emergencies and 199 for fire or rescue, because the app does not replace the fastest emergency service. [Thailand Tourist Police](#). [Tourism Authority of Thailand app guide](#).

Choose the branch that matches your case

Situation	Next step
Lost, need translation or tourist assistance	Use the app or 1155
Immediate police danger	Call 191
Medical emergency	Call 1669
Fire or rescue emergency	Call 199

Install from an official listing

Follow the Tourist Police or Tourism Authority page to the store rather than an advertisement or forwarded link. [Thailand Tourist Police](#).

Check publisher, permissions and update date before signing in.

Save numbers offline

Store 1155, 191, 1669 and 199 in the phone and a shared trip note. A locked or data-less phone can make app-only planning fail. [Tourism Authority of Thailand app guide](#).

Travellers should also keep the accommodation phone number and insurer assistance line.

Prepare location evidence

Emergency responders need a usable location: venue name, address, nearest landmark, road direction or live coordinates.

Screenshot the hotel address in Thai and English and keep the booking reference accessible offline.

Use the app for supported help

The official material describes reporting, questions, multilingual chat and tourist information.

Do not assume every commercial dispute or refund request is a police emergency. Preserve contracts and payment evidence.

Escalate urgent cases by phone

If safety, injury or crime is immediate, call the relevant number instead of typing a long report.

Ask a nearby hotel, station or shop employee to help identify the location if language or data fails.

Protect evidence and accounts

For theft or scams, secure bank cards and online accounts, then save receipts, messages, vehicle plates and a timeline.

A police report may also be needed for insurance, so request the reference and document requirements.

Share the plan with the group

Everyone should know the accommodation, meeting point and who holds copies of passports and insurance details.

Keep copies secure and separate from the originals; never post them in an open group link.

Build a dated decision record

Write down the exact outcome you need: set up the official help channels and decide which number or app function fits an incident. Keep the household, company, product, trip or booking facts that produced the result beside it. A result based on different facts is not a precedent, even when the headline issue looks similar.

Record the date and the controlling page you checked. For this decision, the source set is Thailand Tourist Police; Tourism Authority of Thailand app guide. Save the relevant reference number, model,

class, property detail, deadline, service route or ticket choice. That makes it possible to reconstruct the decision if a rule, inventory position or personal fact changes.

Use two working aids instead of a single yes-or-no note. First, make a four-number incident decision tree. Second, add a ten-minute offline group safety setup. The first shows how the facts map to the official rule or live service; the second exposes the timing, cost, trade-off or follow-up action that a simple eligibility answer can hide.

Set a stop condition before acting. Pause if you encounter downloading from an advertisement, using the app for an immediate medical crisis, having no offline location, or if any fact no longer matches the source you checked. Re-run the relevant official tool or contact the competent organisation. The purpose of the record is not paperwork for its own sake. It prevents an old screenshot, rough estimate or remembered rule from becoming an expensive assumption.

Run a final preflight

Before committing money, submitting a form, changing a legal record, starting the trip or relying on the plan, read the opening answer again against your own facts. Confirm who is affected, which date controls, what evidence is still current and which organisation has authority to decide the case. If one of those elements is missing, the decision is not ready.

Then assign the next action and a review date. The action may be a filing, a call, a booking, a household discussion or a fresh check of the live service. Keep the answer from Thailand Tourist Police beside the supporting detail from Tourism Authority of Thailand app guide. This two-source preflight is deliberately short: it is the last chance to catch a stale rule, misunderstood threshold or unsupported assumption before it becomes harder to reverse.

Work the example before the real decision

A group of four stores the four emergency numbers, hotel address and insurer line in one offline note, then gives each traveller access. The setup takes about 10 minutes and removes the dependency on one person's phone or memory.

Reader checklist

1. Use the official app link
2. Save 1155, 191, 1669 and 199
3. Store hotel address in Thai and English
4. Keep insurer details
5. Share an offline trip note
6. Protect passport copies
7. Know the group meeting point

Mistakes to avoid

- Downloading from an advertisement
- Using the app for an immediate medical crisis
- Having no offline location
- Leaving all documents on one phone
- Treating a refund dispute as an emergency

Related next reads

After set up the official help channels and decide which number or app function fits an incident, [plan Bangkok rail travel](#). You can also [connect the airport and city](#).

Questions readers ask

What is 1155?

The Thailand Tourist Police hotline.

What number handles medical emergencies?

1669.

Does the app replace every emergency number?

No. Use the service suited to the incident.

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