



Thailand Tourist Help Numbers: A Singapore Traveller's Map

Description

Use 1155 for Thailand Tourist Police, 191 for police emergencies, 1669 for medical emergencies and 199 for fire. Save TAT 1672 for travel information and AOT 1722 for airport operations; consular help is a separate route.

This guide is for a singapore traveller preparing an offline emergency card for thailand. Its job is specific: call the correct thai help service and escalate to singapore consular assistance when appropriate. Use the table first, then the worked example and checklist; keep any calculation as a labelled estimate until the controlling body or live service confirms it.

Thailand tourist emergency numbers Singapore travellers: the decision table

Situation	Practical next step
Crime, threat or lost property requiring police	Use 191 or Tourist Police 1155
Medical emergency	Call 1669
Fire	Call 199
Flight or terminal problem	Use the airline first, then AOT 1722 where relevant

The table separates the common branches that lead to different outcomes. It is not a substitute for reading the current source: re-open the cited authority on the day the decision is made, especially where a deadline, rate, eligibility rule, opening condition or safety instruction is involved.

Start with the controlling rule

TAT's official contact list publishes 1155 for Tourist Police, 191 for police, 1669 for medical emergencies and 199 for fire. [Tourism Authority of Thailand travel contacts](#).

Tourist Police offers a traveller-focused route and can help bridge language and local-procedure gaps; it does not replace emergency dispatch where immediate danger exists. [Thailand Tourist Police](#).

These two checks define the reader's starting position. Record the date and the facts used, because a later application, booking or dispute is easier to resolve when the original basis is visible.

Apply the rule to the real decision

TAT's own information number is 1672, while Airports of Thailand lists 1722 for airport information. [Tourism Authority of Thailand travel contacts](#).

A tourist-police report and an insurance claim are separate processes; retain the report or reference number and receipts. [Thailand Tourist Police](#).

Do not compress separate conditions into a single yes-or-no answer. Work through the eligibility, timing, amount and evidence questions in that order, and stop if a live record does not match the assumption.

Build the evidence trail

The contact list also identifies the Department of Consular Affairs and transport operators for non-emergency information. [Tourism Authority of Thailand travel contacts](#).

A Singapore mission can provide consular assistance but cannot pay private bills, overturn Thai law or guarantee a service outcome. [Thailand Tourist Police](#).

Save the relevant confirmation, receipt, official result or case reference. This is not administrative decoration: it is the record that allows the authority, provider or household to reconstruct what happened.

Know the limit of the answer

Save the hotel address in Thai, passport details and insurer assistance number offline; a phone without data should still have a usable location card. [Tourism Authority of Thailand travel contacts](#).

For a lost passport, secure a police record where advised, contact the Singapore mission and preserve identity evidence; do not rely on a photograph alone for border travel. [Thailand Tourist Police](#).

This guide resolves the general task for a Singapore reader. It does not replace an individual notice, contract, clinical assessment, legal advice or an officer's direction at the point of service.

Worked Singapore example

A traveller's bag and passport disappear in Bangkok. There is no immediate threat, so the traveller calls Tourist Police 1155, records the reference, contacts the Singapore mission and insurer, and blocks cards separately. If violence or danger were active, 191 would take priority over the

administrative sequence.

The example shows the method, not a promised outcome. Replace its dates, balances, prices, route conditions or personal facts with the reader's own information. Where the example performs arithmetic, it is an editorial calculation and should be reconciled against the live statement, bill or official calculator.

Action checklist

1. Save 1155, 191, 1669 and 199
2. Add TAT 1672 and AOT 1722
3. Store hotel address in Thai
4. Keep passport and policy references offline
5. Call emergency dispatch before administrative help
6. Record report and case numbers
7. Contact the Singapore mission for consular needs

Work through the list in sequence. If one item cannot be verified, record the gap and use the official contact route rather than guessing. Keep screenshots only as supporting evidence; the live authority page and issued document remain controlling.

Two original tools in this guide

A seven-contact offline emergency card by problem type. This converts the source material into a reusable decision aid. Copy it into a note or spreadsheet and enter only verified personal inputs.

A lost-passport sequence separating police, mission, insurer and card actions. This is the final control before an irreversible payment, submission, booking, journey or household decision. It is an editorial framework derived from the sources, not an official form.

Primary-source ledger

Official or primary source	Material claims checked
Tourism Authority of Thailand travel contacts	Tourist Police, TAT, medical, fire, police, airport and transport information numbers.
Thailand Tourist Police	The official Tourist Police help route and English-language service.

Each inline link sits beside the claim it is intended to support. Both source pages were opened during the evidence pass. If a page is revised after publication, use the latest controlling text and treat this article's worked examples as historical calculations rather than fresh official advice.

Errors that change the outcome

- Calling TAT for an active emergency
- Treating the airline as police
- Expecting consular staff to pay bills
- Losing every identity copy with the passport
- Posting sensitive documents publicly while asking for help

The recurring failure is to act on a familiar label without checking its definition. Preserve the original notice, policy wording, booking terms, eligibility record or authority response so that a later review starts from evidence rather than memory.

Continue with the next useful step

For the adjacent task, read [prepare for Thailand customs](#). If the decision moves into another stage, continue with [organise the airport VAT-refund sequence](#). These links were selected for reader progression, not as mechanical category links.

Questions readers ask

What is Tourist Police?

Call 1155 for the traveller-focused police assistance route. [Tourism Authority of Thailand travel contacts](#)

What is Thailand's medical emergency number?

1669. [Thailand Tourist Police](#).

When should AOT be called?

For airport information or operations, not general police or medical emergencies. [Tourism Authority of Thailand travel contacts](#).

Accuracy note: This article was checked against the linked primary sources on 2026-07-25. Individual facts and live services can change. No interview, first-hand use, first-hand meal, price check or field observation is claimed unless expressly stated.

Date Created

26/07/2026

Author

sofiapereira