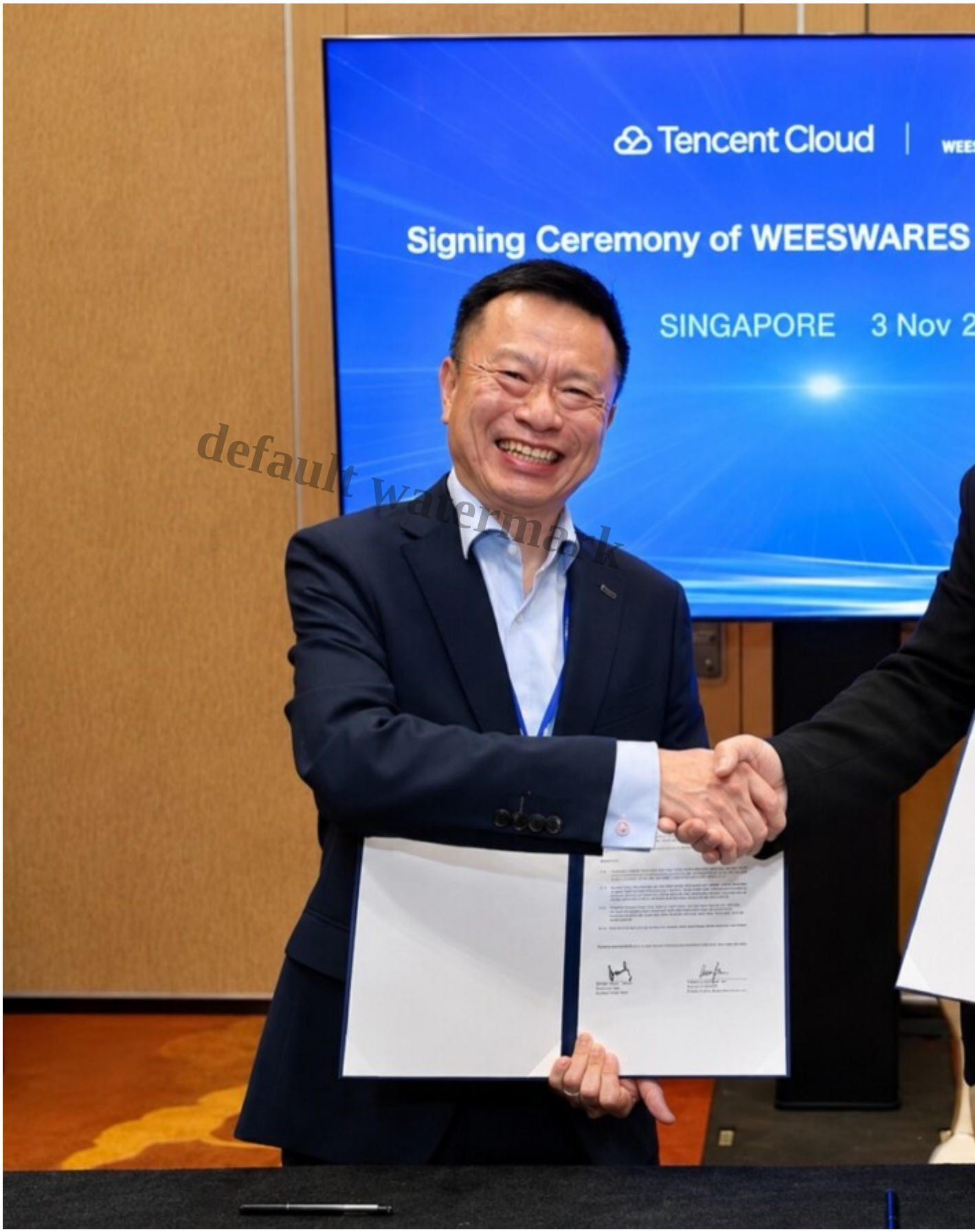


Tencent Cloud PalmAI Powers Palm Check-Ins for 10,000+ Seniors in Singapore

Description

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Forgot your card at the community centre? Seniors at Active Ageing Centres across Singapore can now check in with a wave of the hand. **Tencent Cloud PalmAI**, a palm print and palm vein recognition platform, is being used by senior-care software provider WeesWares, with more than 10,000 seniors enrolled so far.


Tencent Cloud
Signing Ceremony of WEESWARES
SINGAPORE 3 Nov 2
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Tencent Cloud and WeesWares at the signing ceremony in Singapore. Image: Tencent Cloud / WeesWares

How Tencent Cloud PalmAI works at Active Ageing Centres

The collaboration was announced at Tencent Cloud Day Singapore 2026. Previously, seniors relied on identification cards for centre check-ins, and forgotten cards often meant manual registration. With PalmAI integrated into WeesWaresâ?? **CaritaHub** platform, a simple palm wave does the job, cutting administrative work for care teams. Deployment began about a year ago and runs on Tencent Cloudâ??s Infrastructure-as-a-Service capabilities.

WeesWares and the Age Well SG push

WeesWares, a Singapore company of more than 60 people, supports over 100 Active Ageing Centres through CaritaHub, which is certified under the Ministry of Healthâ??s Age Well SG programme. It also operates in Myanmar and Indonesia and is expanding into Vietnam and Malaysia. The company chose Tencent Cloud for its palm hardware, recognition software and cloud infrastructure in one package, plus its regional footprint.

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> Technology can play an important role in making essential services more accessible, inclusive and people-centric.
> Bluefin Jiannan Zhao, Vice President of Tencent Cloud and Head of APAC Business

Eric Lee, Business Director at WeesWares, said the aim is to make technology more intuitive for seniors while freeing staff to spend more time on meaningful engagement and care.

What is next for palm recognition in Singapore

WeesWares plans to extend palm recognition to rewards redemption and other community service scenarios. Tencent Cloud says PalmAI can also support payments, access control, healthcare and retail. As Singapore grapples with an ageing population, quiet infrastructure like this matters; see also our coverage of how telco changes affect everyday users and social support scheme thresholds for 2027.

Image: Tencent Cloud / WeesWares.

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