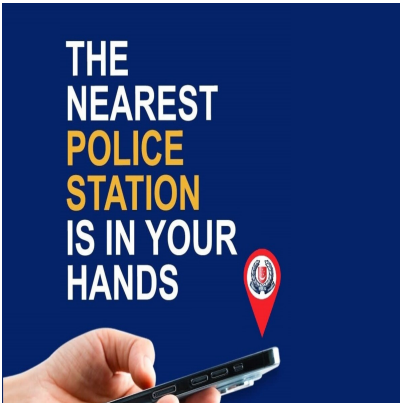




Police Report, I-Witness or Lost Property Report?

Description

Call 999 for immediate danger. Use an online police report for a non-urgent crime, I-Witness to give information about criminal or suspicious activity, and the lost-property service for missing property; I-Witness is explicitly not a police report.

A person in Singapore deciding how to report an incident or missing item needs one outcome: use the correct police channel without mistaking information submission for a formal report.

Choose the police channel

Situation	Practical next step
Immediate police response is needed	Call 999; use SMS 70999 if it is unsafe to speak
You are reporting a non-urgent crime	Lodge the online police report with evidence
You only have information about suspicious activity	Use I-Witness, understanding that it is not a report and gives no outcome update
An item is missing without suspected crime	Use the lost-property route and keep serial or IMEI details

Immediate police response is needed: Call 999; use SMS 70999 if it is unsafe to speak. **You are reporting a non-urgent crime:** Lodge the online police report with evidence.

Understand what each submission creates

[Singapore Police Force I-Witness](#): I-Witness purpose, anonymity, attachment limit and warning that it is not a police report. [Singapore Police Force online police report](#): Non-urgent crime route, emergency alternatives and supporting-document limits.

The purpose determines the channel

A formal police report records a non-urgent crime such as theft or scam. I-Witness supplies information that may support investigations and can be anonymous, but SPF says it is not a police report and the sender will not receive an outcome update. Lost property has its own service. [Singapore Police Force I-Witness](#).

Urgency overrides online convenience

SPF directs emergencies or life-threatening situations to 999 and offers emergency SMS 70999 where speaking is unsafe. Do not spend time building an online attachment bundle while danger is continuing. Move to safety and give location and immediate risk first. [Singapore Police Force online police report](#).

Prepare evidence before the non-urgent report

Collect a concise timeline, identities or contact handles, transaction records, URLs, photographs, serial numbers and any preserved messages. SPF's report page allows supporting files within its stated limits. Keep originals; screenshots should not replace exportable records when those exist. [Singapore Police Force online police report](#).

Add unique item details within seven days

SPF provides a follow-up service for an existing police or lost-property report when the serial number, brand or model of certain items was omitted. It applies within seven calendar days and covers cameras, laptops, mobile devices with IMEI, portable media players and watches. [SPF lost or stolen item detail update](#).

Keep the reference and next action

Save the submitted reference, channel, time and attached evidence list. For bank scams, contact the bank promptly as well as reporting. For identity documents, follow ICA's replacement route; SPF notes that loss or theft of NRIC or Singapore passport does not require a police report. [Singapore Police Force online police report](#).

Build an attachment pack that the channel accepts

SPF's online police-report and lost-property services accept up to five attachments of 10MB each in the listed document, image, presentation, text and spreadsheet formats. I-Witness instead allows up to five files of 1GB each. Select the clearest records: an item serial number and photo, transaction evidence, messages or a short chronology. Keep originals unchanged and describe what each file shows. If the evidence set is larger, preserve the full folder privately and submit the most relevant files rather than compressing an unreadable evidence dump. [Singapore Police Force I-Witness](#).

Some incidents have a different reporting route

SPF directs emergencies to 999 or SMS 70999, traffic offences to the traffic-accident reporting route, and missing-person cases to 999 or a Neighbourhood Police Centre. It also says no police report is required solely for the loss or theft of an NRIC or Singapore passport; the replacement process is handled through ICA. A lost-property report is for property not believed lost through crime, while suspected theft belongs in a police report. Make that classification before uploading files so the report reaches the service designed for the incident. [Singapore Police Force online police report](#).

Three reporting situations

A commuter finds that a phone is missing but has no evidence of theft. The person uses the lost-property route, retrieves the IMEI from the device account, and if it was omitted submits the detail within seven calendar days. A witnessed pickpocketing would instead support a crime report.

You only have information about suspicious activity: Use I-Witness, understanding that it is not a report and gives no outcome update. **An item is missing without suspected crime:** Use the lost-property route and keep serial or IMEI details.

Preserve the reporting record

1. Decide whether danger is immediate
2. Choose crime, information or lost-property route
3. Preserve a factual timeline and originals
4. Record serial number or IMEI
5. Save the submission reference
6. Contact bank or ICA where relevant

Reporting-channel mix-ups

- Using I-Witness as a police report
- Reporting online during an emergency
- Guessing a serial number
- Missing the seven-day update window
- Filing an unnecessary NRIC-loss police report

Other public-service routes

After Police Report, I-Witness or Lost Property Report?, [handle a lost identity card after reporting](#). Then [choose the correct emergency number or SMS route](#). Both resolve a different task from police report vs I-Witness lost property Singapore.

Questions readers ask about police report vs I-Witness lost property Singapore

Will I-Witness give a case update?

No. SPF says submitters will not be updated on the outcome. [Singapore Police Force I-Witness](#).

Can I-Witness be anonymous?

Yes, contact information may be omitted. [Singapore Police Force online police report](#).

What if a phone serial was missing from my report?

Use SPF's detail-update service within seven calendar days if eligible. [Singapore Police Force I-Witness](#).

Reviewed 1 August 2026: Singapore Police Force I-Witness.

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