

MyActiveSG+ for parents: how to link your childâ??s account and book programmes and courts for them

Description

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Parents can link a child under 15 to their own MyActiveSG+ account through Singpass, then use the childâ??s ActiveSG credits to book programmes, book or ballot for facilities and buy swim or gym passes on the childâ??s behalf.

It is worth setting up before the year-end school holidays, so holiday programmes and pool passes can go straight onto the childâ??s account.



MyActiveSG+ artwork. Illustration: Sport Singapore / ActiveSG

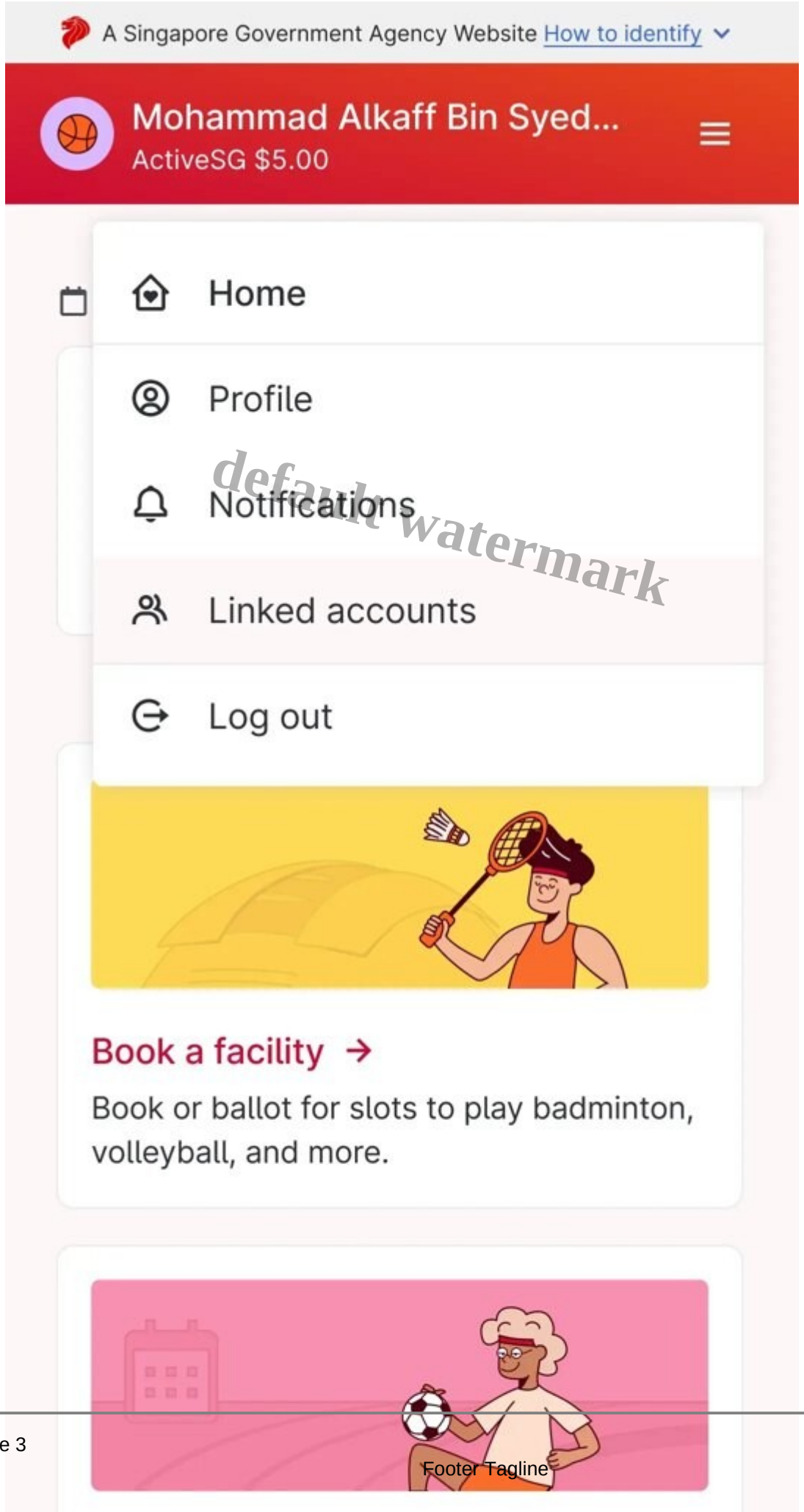
Linking your childâ??s account

Log in to MyActiveSG+ first. Linking then takes five steps:

- Tap the menu and go to Linked accounts.
- Tap the button to link your child.
- Authenticate with your Singpass app.
- Select your childâ??s name and confirm the link.
- The childâ??s account is then linked to yours.

The childâ??s details are retrieved for you once Singpass confirms them. If you have more than one child, tap â??Link childâ?• again and authenticate with Singpass for each one.

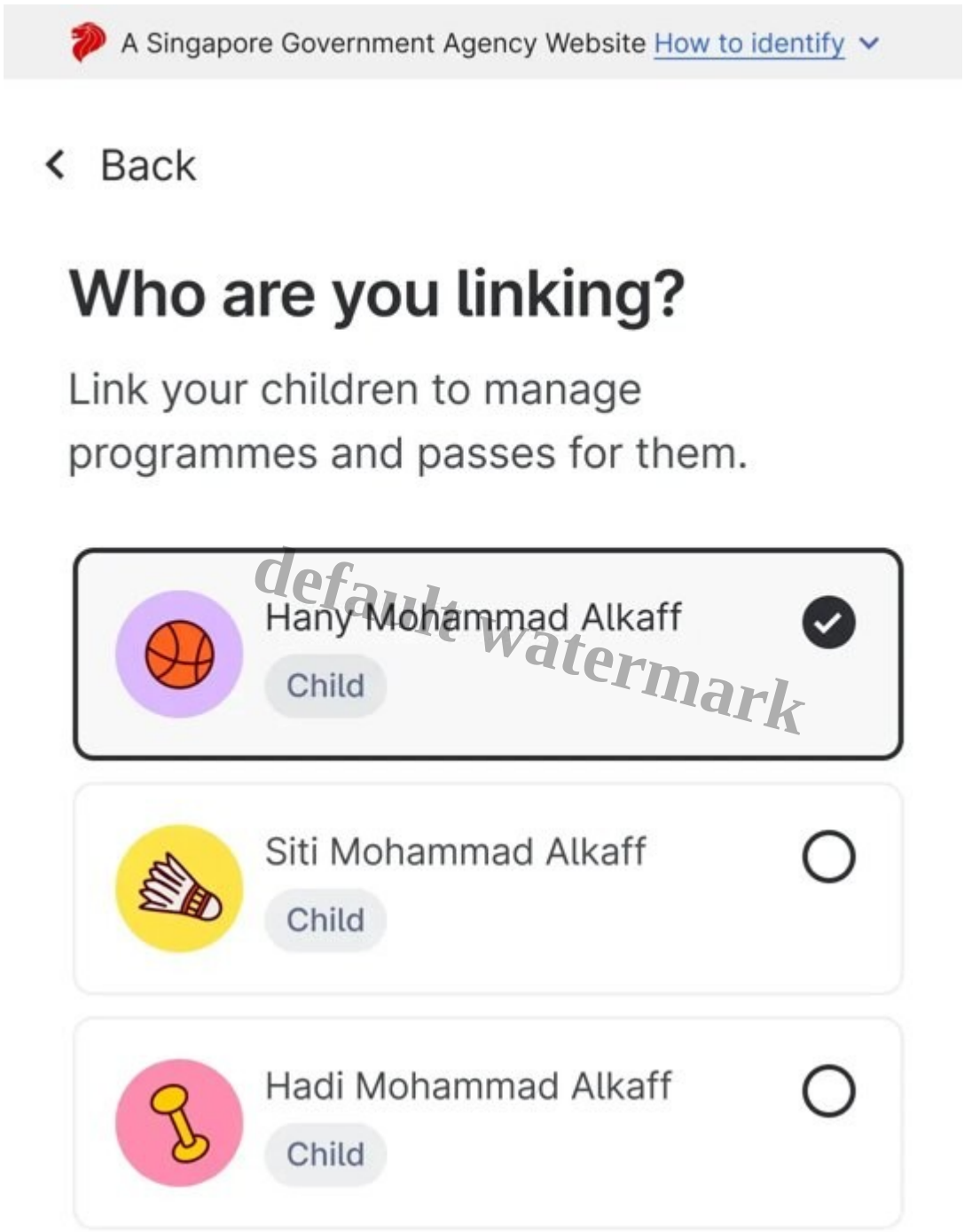
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A Singapore Government Agency Website How to identify
Mohammad Alkaff Bin Syed...
ActiveSG $5.00
Home
Profile
Notifications
Linked accounts
Log out
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Book a facility →
Book or ballot for slots to play badminton, volleyball, and more.

Step 1: Linked accounts sits under the menu. Sample screen with demo names from Sport Singaporeâ??s MyActiveSG+ guide. Image: Sport Singapore / ActiveSG

Since 31 August 2025, confirmations for account linking go by email only, while requests to link an account are sent by both SMS and email. Make sure your email address is added to your account so you see the confirmation.

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Back
Who are you linking?
Link your children to manage programmes and passes for them.
Hany Mohammad Alkaff
Child
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Siti Mohammad Alkaff
Child
Hadi Mohammad Alkaff
Child

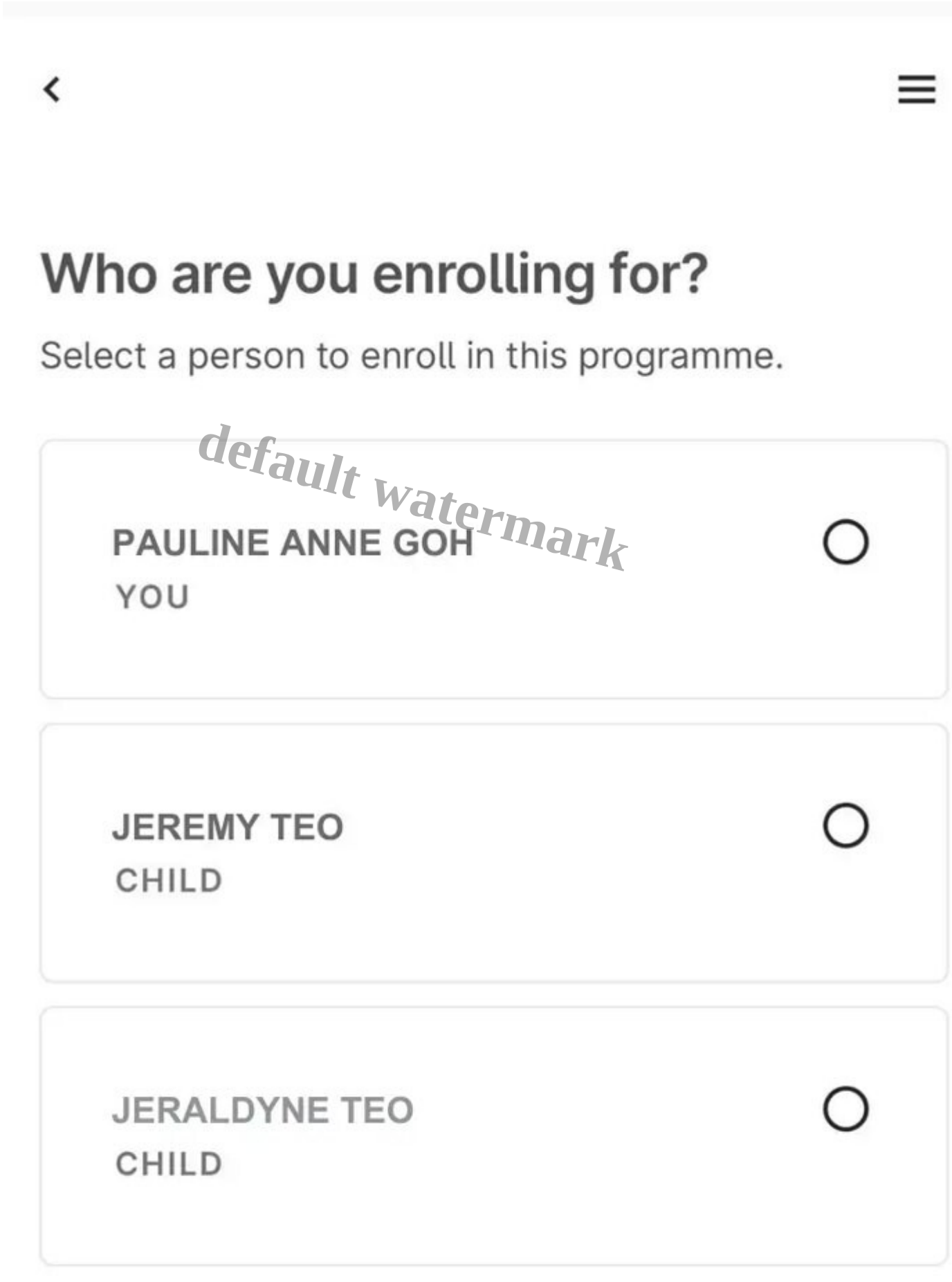
Selecting the child to link after Singpass authentication. Sample screen with demo names from Sport Singaporeâ??s MyActiveSG+ guide. Image: Sport Singapore / ActiveSG

Booking a programme for your child

Once linked, a programme booking takes six steps. Pick the programme, then the venue, then tap to select which child you are enrolling. Tap â??Review and Payâ?•, check the amount, date, activity and venue shown, and pay by credit or debit card or PayNow. A booking confirmation page appears once payment goes through.

Credits stretch further on some programmes than others. On MyActiveSG+, credits can offset up to 60 per cent of fees for school holiday programmes tagged SHP60, cover Active Health programmes in full, and offset up to 30 per cent of other programme fees. The one-off S$100 SG60 ActiveSG Credits top-up went to Singapore citizens and permanent residents who logged in with Singpass between 2 June and 31 December 2025.

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Who are you enrolling for?
Select a person to enroll in this programme.
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PAULINE ANNE GOH
YOU
JEREMY TEO
CHILD
JERALDYNE TEO
CHILD

Choosing which linked child to enrol in a programme. Sample screen with demo names from Sport Singaporeâ??s MyActiveSG+ guide. Image: Sport Singapore / ActiveSG

Facilities and ballots

For courts and other facilities, select the facility and time slot, then choose who the booking or ballot is for: yourself or a linked child. Only accounts with slots still available can be selected. Pay to confirm a booking, or place the ballot. If the childâ??s ballot succeeds, you pay afterwards to secure the slot.

One rule matters for two-parent households. Only the parent who made the booking or ballot can pay for it or manage it. If the child is also linked to the other parentâ??s account, that parent can see pending ballots, ballot results and upcoming bookings, but cannot act on them.

At the pool

At pools with gantries, children under 15 can enter and exit by scanning the QR code on the swim pass a parent has bought, or their student card.

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If linking fails, ActiveSG asks users to contact it through its feedback form at go.gov.sg/activesg-feedbackform.

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