Door-to-Door Fire Extinguisher Sales: Verify Before Paying

Description

SCDF does not sell or endorse fire extinguishers door to door, and residents are not fined for not owning one.

Pause the sale, verify the company independently and check that any extinguisher offered has the required certification marking and service record.

Break the pressure script

A uniform, lanyard or official-looking form is not proof of SCDF authority. Ask the person to leave written company details and do not hand over identity or payment data. (SCDF unauthorised business alert)

Search the registered business and call a number obtained independently. Do not use only the QR code or phone number the salesperson supplies.

Situation	What changes
Seller claims to be from SCDF	End the transaction and verify independently
Seller says an extinguisher is compulsory for every home	Reject the claim; SCDF encourages home extinguishers but does not impose that household fine
Product lacks a recognised certification label	Do not buy or rely on it
Resident already owns an extinguisher	Check gauge, pin, seal, hose, damage and service status monthly

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Check the product label

SCDF directs buyers to approved portable extinguishers bearing recognised certification marking. Match the model and serial details to the physical unit. (SCDF portable extinguisher guide)

Monthly checks should cover accessibility, pressure indicator, safety pin and seal, hose, corrosion, leakage and obvious damage. Record the service date and next action.

Example: A useful verification card has six fields: company name, UEN, salesperson, product model, certification or serial marking, and written total price. A blank field is a reason to pause.

Choose for the actual fire risk

Different extinguisher types suit different classes of fire and misuse can be dangerous. Get competent advice for kitchens, electrical risks or workplaces.

If there is impersonation, harassment or a suspected offence, preserve the leaflet, receipt, footage and payment record and contact the appropriate authority. Do not confront or detain the seller.

- Pause the sale
- Do not share identity or banking details
- Verify the company independently
- Inspect certification and model
- Get total price and service terms in writing
- Check cancellation or complaint routes
- Report suspected impersonation

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