

How to book an ActiveSG court: peak slots go to ballot 14 days ahead, the rest open 12 days ahead at noon

Description

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Peak-hour courts at ActiveSG are not first come, first served. Under ActiveSGâ??s booking rules for MyActiveSG+, every peak slot goes into a ballot that opens 14 days before the date you want, from 12 midnight, and closes at 11.59pm the same day. Successful ballots are assigned at random. Under ActiveSGâ??s terms of use, results go out by SMS from 10am the next day, and a successful slot must be paid in full by 11.59pm that day or it goes back into general release.



ActiveSG sport centres, from ActiveSG Circleâ??s facilities pages. Photo: Sport Singapore / ActiveSG

What counts as peak

Peak hours are 6pm to 10pm from Monday to Friday, and 7am to 10pm on Saturdays, Sundays and public holidays. Non-peak hours are 7am to 6pm on weekdays. There is no non-peak window at the weekend, so every weekend court between 7am and 10pm starts life in the ballot.

The second round

Non-peak slots, plus any peak slots left unassigned after the ballot, are released 12 days before the date at 12 noon. These go first come, first served, and you can book right up to the slot time.

On the calendar, that works out like this. For a court on Sunday 22 November, the ballot is open today, Sunday 8 November, until 11.59pm. Whatever is left goes on general release at noon on Tuesday 10 November.



MyActiveSG+ handles both the peak-hour ballot and first-come bookings. Illustration: Sport Singapore / ActiveSG

How many slots one account can hold

The booking quota sits on the ActiveSG rate card, last updated on 25 August 2026. Badminton, basketball, floorball, gateball, handball, hockey, lawn bowl, netball, petanque, pickleball, sepak takraw, squash, table tennis, tennis and volleyball allow two slots per day per user, whatever the timing. Soccer, including street soccer and 5-a-side and 7-a-side, plus futsal and free-to-play fields, allow two slots per month per user.

Paying

MyActiveSG+ takes PayNow, credit and debit cards, and ActiveSG credits. There is no wallet on the platform and no cash top-ups, because MyCash has been discontinued. SG60 ActiveSG credits expire on 31 December 2026 if you make no paid transaction in 2026; a paid facility booking, programme or pool or gym pass before then extends them to 31 December 2027.

On the day

The sport hall rules are short and strictly worded. Do not walk onto the court before your slot starts, and leave as soon as it ends. Only non-marking shoes are allowed in the hall. A booking cannot be assigned, sublet or resold without ActiveSGâ??s written consent; if it is, the booking is void, ActiveSG can cancel it without notice and the fee is forfeited. Staff may run onsite checks, so bring your identification document and booking receipt.

ActiveSG Rules and

General

Admission

1. By entering and remaining on the premises, you have unconditionally agreed to these terms and conditions.
2. Hirers are required to pay the hiring fees before commencement of game. Upon request by any ActiveSG staff, hirers are required to present their receipts.
3. By entering the premises, you agree to waive all rights to make any claims against ActiveSG or its staff for any death, injury, or damage (to persons or property) suffered by you whilst on the premises.

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Safety and Security

4. All belongings must be removed from the lockers by the end of the facility operating hours. Items left overnight will be removed without compensation.
5. All forms of abuse and harassment towards staff or other users will not be tolerated, violators will be removed from the facility.
6. All individuals under the influence of drugs or alcohol will not be allowed onto the premises.
7. All users must wear appropriate sports attire when using the facilities.
8. Misuse of any ActiveSG account will result in a suspension or termination of such account.

Prohibition

9. No pets allowed within the premises.
10. No consumption of food and drinks within the facility.
11. No smoking within the premises.
12. No alcohol is allowed within the premises unless approval have been sought from ActiveSG.
13. No coaching, personal training, league operations or business activities are allowed in ActiveSG facilities or premises without prior written approval. ActiveSG reserves the right to stop such activities and void admission without refund in the event of a breach.
14. Unauthorised filming or photography in the ActiveSG facilities is not permitted. Respect other users at the facility and approach ActiveSG staff on duty for any enquiries or concerns.

Warranties and Indemnities

15. The use of ActiveSG facilities is governed by the provisions of the Singapore Sports Council Act, the Singapore Sports Council (Hiring of Sports Facilities) Regulations, ActiveSG – Terms of Use, which may be implemented from time to time.
16. ActiveSG may at any time, without prior notice, amend these rules and regulations.
17. ActiveSG shall not be responsible or held liable in any manner for any loss/ damage to personal belongings and you agree to be responsible for your own property whilst on the premises.
18. By using ActiveSG facilities, you warrant and represent that you are physically and medically able to participate and have no physical or medical condition that would endanger your life or make your usage of the facility unsafe or dangerous to you or to others.

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The Sport Hall section of the ActiveSG Rules and Regulations poster covers slot timing, resale and non-marking shoes. Illustration: Sport Singapore / ActiveSG

Coaching, personal training and league operations are not allowed in ActiveSG facilities without prior written approval, and ActiveSG can stop such activity and void admission without a refund.

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